



Code of Conduct

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What is the Midland Aerospace and Calder Code of Conduct?

WHY WE HAVE A CODE

We want **integrity** to be ingrained in our culture, to guide our decisions and strengthen our reputation as a Company. Sometime soon, you might face a situation where the right thing to do is not obvious. This is where our Code of Conduct helps.

The Code provides a clear set of guidelines on the principles which govern our conduct at work. It is 'how we do business' and underpins our core values.

The Code is always here as your guide to preserving our reputation and living our values. While the Code cannot answer every question, it is here to help you make decisions and show you where to go for guidance when the answer is not clear.

The Code enables you to:

- Conduct yourself honestly and ethically
- Uphold our values and protect our reputation
- Understand what Midland Aerospace and the Calder Group expects from you
- Make good decisions every day
- Comply with laws, regulations and standards
- Understand where to go for assistance or guidance

WHO IS COVERED UNDER THE CODE?

- It does not matter where you work or what you do for Midland Aerospace and the Calder Group, you have a responsibility to use good judgment and follow our Code.
- That includes every full-time or part-time employee at every level of the Company, all the way up to Board Directors of Midland Aerospace and the Calder Group.
- All employees, and any others subject to the Code, must acknowledge that they have read and agree to uphold the Code. Anyone who works on the Company's behalf (including suppliers, contractors, agency workers other business partners) must also comply with the principles of our Code.

What you need to do

As an employee, you have a responsibility to:

- Know the Code. Read it and follow it
- Think before you act. Use good judgment, be honest and ethical in every action you take
- If you are asked to violate the Code, do not do it, no matter who has asked you
- If you are unclear what to do, ask for guidance before acting
- Stay alert, so that you can spot any activity that is inconsistent with our Code
- Report concerns immediately. Do not ignore a violation

WHO IS COVERED UNDER THE CODE?

What you need to do

As a manager, you have the additional responsibility to:

- Model the Code and our values. Promote a culture of integrity by making ethical decisions and showing honesty and integrity in everything you say and do
- Never encourage or direct any employee to achieve a business result at the expense of violating our Code
- Read the Code and understand it. Talk about the Code. Be informed
- Make ethics conversations part of your routine and let employees know you expect them to always do what is right
- Know where to go for answers when there are questions
- Expect the best. Discuss the importance of ethics and compliance
- Create a “speak up” culture. Encourage employees to come to you with questions or concerns. Also, be careful not to create an environment where employees feel they can only bring concerns to local management
- Act. Look out for misconduct and report it.

How to make good decisions

The Code provides guidelines supported with examples where appropriate. However, it does not address every situation or law that may apply to you. If you are unsure as to whether a course of action is right or wrong, you should ask yourself the following questions:

- Is the action consistent with our core values and our Code?
- Is it legal and is it the right thing to do?
- Does it reflect well on Midland Aerospace and Calder and on me?
- Would I be comfortable explaining to management, colleagues, friends, or family if my action were made public?
- Would I be happy for my action to be reported in the media?

If you can answer “YES” to all of these questions, your action is probably okay. But any “NO” or even “MAYBE” answers are a signal to stop and get advice or ask questions. It is always better to ask before you act, especially when you are not sure.

Reporting concerns

Midland Aerospace and the Calder Group is committed to maintaining a Speak Up culture by promoting open and trusting communication with employees at all levels. All employees are encouraged to express their views, defend their opinions and point out unacceptable behaviour, especially behaviour that violates this Code

If you have a concern, or you think that a breach of the Code may be taking place, it is important to report this as soon as possible.

Speaking up could avoid damage to the company's reputation, save someone's life and protect you personally.

We will not penalise anyone for reporting a breach in good faith, even if their suspicions prove to be unfounded.

There are several different ways in which you may raise a concern or get help. You may choose either of the below, depending on your preference and on the circumstance.

- 1. Report the issue to your line manager**
- 2. Report the issue to a Company Director**
- 3. E-mail: codeofconduct@midlandaerospace.com**
- 4. Report the issue to the Group CEO**

All reported breaches will be investigated appropriately. Depending on the circumstances, the results of an investigation may include disciplinary action up to and including dismissal. Ultimately, findings will be reported to the Board of Calder Group. If a crime is found to have been committed, the investigation team will contact the police who may initiate legal proceedings.

Our Mission

Our mission is to be our customers' trusted partner for mission critical products – supplying what they need, when they need it, with industry-leading customer service and support

Core Values



Integrity is the key to our clients' trust

Our reputation is core to our business. We work to the letter and spirit of the law and rules that govern us, and we keep our word to our people, customers, suppliers, and other stakeholders.



Customer satisfaction is the product

That requires not only the highest level of customer service, but also a deep understanding of our customers' needs. We believe in investing the time up-front to get the best results over the course of a long relationship, and our long-term success is the result of our clients' success.



People are the core of our business

We hire, train, and promote dedicated employees who share our commitment to the mission, and we provide a healthy, safe, and ethical workplace for them to fulfil it.



Innovation is mission critical to us

To deliver product at a competitive price on our customers' timescales, we work every day to improve our efficiency, reliability, and quality. We study advances in technology to ensure we will be able to competitively support our customers well into the future.

The Code

Personal and Business Integrity

1 | Laws and Regulations

OUR CODE: *“We shall comply with the laws and regulations applicable to our business in all of the countries in which we operate. Laws and regulations represent our minimum standards, but we constantly seek to go beyond these standards.”*

WHERE TO SEEK ADVICE

If we are unsure about any law or regulation, we shall seek advice from the Group to clarify its meaning and to ensure compliance.

2 | Bribery and Corruption

OUR CODE: “We shall not offer, give or receive bribes or improper payments or participate in any kind of corrupt activity, either directly, or to or from agents or employees of our suppliers, our competitors, our customers or any government official.”

WHAT IS BRIBERY AND WHAT IS CORRUPTION?

Bribery is to offer, provide or receive something of value, including cash, gifts, hospitality or entertainment as an inducement or reward for something improper. Corruption involves any of these activities: bribery, extortion, fraud, deception, collusion, cartels, abuse of power, embezzlement, and money laundering.

WE SHALL:



- (i) Only use company funds for lawful, ethical and proper purposes;
- (ii) Comply with all of the laws and regulations that prohibit bribery and corruption and do everything that we can to ensure that any third parties that we deal with (including our joint venture and alliance partners), do the same;
- (iii) Report any attempts at bribery, blackmail or extortion;
- (iv) Seek to avoid even the appearance of wrongdoing. Even an allegation of bribery may seriously damage the company’s reputation.
- (v) Record gifts, hospitality, and financial transactions accurately, completely and transparently. See section 4 ‘Gifts, Gratuities and Entertainment’ for further guidance on this.

WE SHALL NOT:



- (i) Be involved in any form of corrupt behaviour;
- (ii) Offer or give anything of value to a public official (or their representative) to induce them to or reward them for acting improperly in the course of their public duties. See section 3 ‘Facilitation Payments’ for further guidance on this;
- (iii) Pay more than the fair market value for goods and services as a favor or for something in return.

3 | Facilitation Payments

OUR CODE: “We shall not make facilitation payments in any country in which we do business, and we shall not allow others who work for us to make them. We make no distinction between facilitation payments and bribes. Any type of facilitation payment is prohibited, large or small.”

WHAT IS A FACILITATION PAYMENT?

These are payments or gifts made to public officials to speed up or “facilitate” actions that the officials already have a duty to perform. Even though the sums involved may usually be small, and even though the payment of these are often regarded as part of local custom or culture, these payments are illegal in most of the countries in which we operate.

Sometimes a legitimate fee is payable for a speedy service provided by the government (for example, a published amount to get a visa or a new passport more quickly from a consulate). Payment of such fees is acceptable, if there is a business need, that the payment is transparent and open, that a receipt is obtained, and that the expense is properly recorded in our financial books.

WE SHALL NOT:



- (i) Offer or give anything of value to a public official (or their representative) to induce or reward them for acting improperly during their public responsibilities.

4 | Gifts, Gratuities and Entertainment

OUR CODE: “We shall treat all gifts offered to or by employees as company, not personal, property. We shall ensure that all gifts and hospitality are within reasonable, proportionate limits and we shall never offer or accept anything that could be perceived as a bribe or as an attempt to inappropriately influence a business decision.”

The exchange of gifts and hospitality can build goodwill in business relationships. However, the value of these must be proportionate, reasonable, transparent, and auditable, and the intent and timing of any gift or hospitality must also be considered.

Use your judgement and good sense. Ask yourself: would I be happy for the details of any gift or hospitality received or offered by me to be published on the internet or in the local newspaper? If not, the gift or hospitality is probably not acceptable.

WE SHALL:



- (i) Record gifts, hospitality, and financial transactions accurately, completely, and transparently. Gifts and hospitality must be appropriately recorded;
- (ii) Ensure that any gifts or hospitality that we receive, or offer are reasonable and proportionate in value and frequency.

WE SHALL NOT:



- (i) Offer or accept gifts or hospitality if we think that they might impair our or others' objective judgement, improperly influence a decision or create a sense of obligation, or if there is a risk that they could be misconstrued or misinterpreted by others;
- (ii) Accept any gift or hospitality which is offered for something in return;
- (iii) Give or accept gifts of cash, or cash equivalent (such as gift cards or gift vouchers).

5 | Fraud, Deception, Dishonesty and Money Laundering

OUR CODE: *“We shall not defraud or deceive anyone or act dishonestly, or allow anyone else to do so, and we shall protect the company against fraud and money laundering.”*

WHAT IS FRAUD?

The term ‘fraud’ is commonly used to describe dishonestly doing or omitting to do something, intending as a result to gain for oneself or someone else, or to cause loss to someone (or exposure to a risk of loss). The gain or loss does not actually have to occur if the intention exists

Fraud can include: › knowingly making false representations (for example, by providing false information to our customers, or by providing false information internally, such as when making expense claims); › failing to disclose information when under a duty to do so (for example, when under a legal duty to disclose information under a contract); and › abusing one’s position to protect the financial interests of another where the relevant intention exists (for example, when someone in a position of trust commits fraud or embezzlement).

Fraud can also include wider offences like theft, the misuse of funds or other resources, forgery, creating false documents or other articles for use in a fraud and false accounting. It can also occur when information technology is used dishonestly to manipulate programs or data (for example by altering, substituting, or destroying records, or creating spurious records).

Fraud is a criminal offence in all the countries that Calder operates in, and you may in certain circumstances be prosecuted where you encourage or assist someone else to carry out that fraud or conspire with them that it should be carried out, even if you do not participate in the fraud yourself.

WE SHALL (IN RESPECT OF FRAUD, DECEPTION AND DISHONESTY):



- (i) Act honestly, fairly, and openly;
- (ii) Ensure that our invoices are based on clear and complete information and that they comply with our contractual obligations;
- (iii) Accurately record all time spent, and expenses, materials and services provided.

WE SHALL NOT (IN RESPECT OF FRAUD, DECEPTION AND DISHONESTY):



- (i) Falsify expenses, or claim for expenses which were not properly incurred in carrying out legitimate company business;
- (ii) Use the company’s money or resources for an improper purpose;
- (iii) Withhold payment when we do not honestly believe that we are entitled to do so;
- (iv) Conceal defects or fabricate evidence;
- (v) Make payments in cash or cash equivalents.

WHAT IS MONEY LAUNDERING?

Money laundering is concealing the proceeds of criminal activity through a series of otherwise legitimate business transactions. It is closely linked to fraud as well as bribery and corruption.

Watch out for the following, which are key indicators of money laundering taking place:

- › any situation in which the counterparty will not provide details of its ownership, or where you cannot identify its ownership;
- › irregularities in the way payments are being made;
- › requests to make payments in cash or cash equivalents;
- › requests to make payment in currencies other than those specified in the invoice or contract;
- › requests to make payments involving unknown or unnecessary intermediaries unless you are clear about their role;
- › where you recognise that there are overpayments.

WE SHALL (IN RESPECT OF MONEY LAUNDERING):



- (i) Assess the integrity of potential customers and partners and conduct appropriate risk-based due diligence enquiries about any counterparties and any funds, goods, or services that we are to receive.
- (ii) Report any concerns about money laundering to the Group.

WE SHALL NOT (IN RESPECT OF MONEY LAUNDERING):



- (i) Discuss any suspicions of money laundering that we may have with a counterparty unless we are authorized by Group to do so. We could impede a proper investigation and/or commit an offence of 'tipping off' if we fail to get prior approval from the Group;
- (ii) Conceal or disguise monies that may be the proceeds of crime.

WHERE TO SEEK ADVICE

If we require further guidance in relation to fraud, deception, dishonesty, or money laundering we shall seek advice from the Group.

6 | Political Donations and Contributions

OUR CODE: ***“Other than when explicitly approved by the Group Board, or for an individual in a private capacity, Calder does not participate in any party-political activities, or make political donations or contributions.”***

WHAT IS A POLITICAL DONATION OR CONTRIBUTION?

A political donation or contribution may involve cash and non-cash benefits, such as the use of corporate facilities, services or materials, or employee time to support a political organization, party, or candidate.

Everyone who works for us has the right to participate in politics in their personal capacity, and to pay political contributions out of their own pocket, so long as this does not lead them into a conflict of interest with the company. However, you may not use the company’s time or resources to do so, and you may not appear to represent the company or its views when engaging in personal political activities.

WE SHALL NOT, OTHER THAN WHEN EXPLICITLY APPROVED BY THE GROUP BOARD, OR IN A PRIVATE CAPACITY:



- (i) Make any political donation, whether in cash or in kind, of any amount on behalf of the company;
- (ii) Host or underwrite fundraising events for political parties or individuals holding or standing for elective office on behalf of the company;
- (iii) Make or solicit payments to non-profit or other organizations which predominantly act as conduits for funds to political parties, or individuals holding or standing for elective office on behalf of the company;
- (iv) Appear to represent the company or its views when engaging in personal political activities.

WHERE TO SEEK ADVICE

If we are unsure about what is acceptable, we shall seek advice from the Group, or report any issue to any of those referred to under ‘Reporting a Breach’ on page 9.

7 | Charitable Donations, Contributions and Sponsorship

OUR CODE: ***“We shall actively support and sponsor appropriate charities and other non-profit organisations.”***

WHAT IS AN “APPROPRIATE” CHARITY AND NON-PROFIT ORGANISATION?

If we are making a charitable donation or commitment of support using the company’s resources, we need to check whether the organization is appropriate and suitable. It must be genuine and correctly registered

WE SHALL:



- (i) Actively support charitable and other non-profitable organization initiatives;
- (ii) Ensure that the charity or non-profit organization is appropriate and obtain the approval of Group Chief Executive in advance of a charitable donation of any value, clearly stating which part of the Group wishes to fund this donation and why it wants to support the particular charity or non-profit organization;
- (iii) Assess any potential conflict of interest before committing to a charitable cause. See section 8 ‘Conflict of Interest’;
- (iv) Ensure that we never offer or make any charitable contribution as an incentive or reward for obtaining or retaining business or for any other improper purpose

WHERE TO SEEK ADVICE

If we are unsure about what is acceptable, we shall seek advice from the Group, or report any issue to any of those referred to under ‘Reporting a Breach’ on page 9.

8 | Conflict of Interest

OUR CODE: *“We shall avoid any act in which we may come into conflict or appear to come into conflict with the interests of the company. We shall declare and resolve any potential conflicts as soon as we become aware of them.”*

WHAT IS A CONFLICT OF INTEREST?

A conflict of interest arises when two or more interests compete, potentially compromising our judgement, loyalty, or independence. Often, a perception of a possible conflict of interest may be as damaging as an actual conflict of interest.

A conflict of interest (or a perceived conflict of interest) may involve: › Your employment or relationship with an organization that is (or is seeking to become) a competitor, client of Calder, or a supplier of goods and services to Calder; › Your relative or friend having a business dealing with Calder; › An investment that could affect, or appear to affect, your decision-making on behalf of Calder; › You being asked to serve on the Board of Directors of another organization.

As soon as you realise that there may be a potential conflict, you should disclose it and seek approval or guidance. If in doubt, consult the Group. Failure to disclose a conflict may result in disciplinary action. You should consider the following questions in assessing whether there may be a conflict of interest: › Are the decisions that you make in your capacity as a Calder employee affected or potentially affected? › How would your situation appear to your colleagues and to the media?

WE SHALL:



- (i) Notify the Group of any conflict of interest or potential conflict of interest and remove ourselves from the decision-making process.
- (ii) Seek approval before accepting any outside employment, advisory position, or directorship

WE SHALL NOT:



- (i) Use our position, contacts or knowledge gained at Calder for personal gain, or to benefit family or friends;
- (ii) Do anything that might create the impression that customers, suppliers or the client have a contact at Calder who may exert influence on their behalf;
- (iii) Accept gifts and hospitality or offer a charitable donation that could impair our judgement or independence or be open to misinterpretation. See also section 4 ‘Gifts, Gratuities and Entertainment’, section 6 ‘Political Donations and Contributions’ and section 7 ‘Charitable Donations, Contributions and Sponsorship’ for more information.

9 | Competition Law Compliance

OUR CODE: *“We shall trade fairly, openly and honestly in all of our markets, and shall not act in a way which prevents, restricts or distorts competition, or seek an unfair competitive advantage.”*

WHAT IS COMPETITION LAW?

Competition law prohibits business practices that restrict free and fair competition, such as: › Bid rigging; › Price fixing; › Agreements between competitors to share in, or not to compete in particular markets or for particular customers; › Agreements to avoid certain sub-contractors or suppliers; › Using one’s size or position to unfairly keep out competitors or to exploit customers or third parties; › Cover pricing or soliciting information about a competitor’s bid.

Any agreement with our competitors may potentially raise competition issues. An agreement does not have to be in writing to be illegal. An informal, tacit ‘understanding’ with a competitor in relation to a commercial behavior may also potentially be deemed to be inappropriate. Violations of competition law may result in prison for the individual, and in very large fines being levied against the company.

WE SHALL:



- (i) Keep sensitive information such as pricing confidential;
- (ii) Take care when dealing with our sub-contractors, suppliers and other contractors, since any agreement with them (whether in writing or merely by tacit approval) may potentially raise competition concerns;
- (iii) Inform the Group or any of those referred to under ‘Reporting a Breach’ on page 5, immediately if we receive any confidential information that we should not have obtained (if, as part of a tender process for example, we are accidentally sent a competitor’s tender by the company who is running the tender);
- (iv) Report any suspicions of possible anti-competitive behavior to the Group, or to any of those referred to under ‘Reporting a Breach’ on page 5.

WE SHALL NOT:



- (i) (i) Disclose to or exchange with our competitors any nonpublic, commercially sensitive information such as price, contract negotiations, capacity, bidding intentions, commercial strategies, or customers.

10 | Drugs and Alcohol

OUR CODE: “As part of our approach to Health and Safety, we do not tolerate any Calder people, including those working with us or for us, or any other person connected with our work activity, being at work whilst under the influence of drugs or alcohol.”

WHAT IS BEING UNDER THE INFLUENCE OF DRUGS OR ALCOHOL?

Being “under the influence of” drugs means testing positive for the presence of any of the following, for which no legitimate and verified explanation may be found: › Amphetamines, including Ecstasy › Barbituates › Benzodiazepines › Cannabis › Cocaine › Methadone › Opiates › Any other illegal drug.

Being “under the influence” of alcohol means testing positive to the presence of alcohol above the local legal limit for driving.

For example, in the UK the current legal limit is 35 microgrammes of alcohol per 100 millilitres of breath. Calder people must be within these limits whenever they report for work. Calder operates a random and ‘for cause’ testing procedure for drugs and alcohol that complies with local legal requirements.

WE SHALL:



- (i) Present ourselves at work in a fit condition to perform our job, free from the influence of alcohol or illegal drugs;
- (ii) Take a positive approach to any employee/worker seeking guidance in overcoming alcohol and/or drug related problems (provided that these problems are raised prior to testing);
- (iii) Notify our line manager of the possible impact on health and safety or fitness to work of any medication prescribed to us;
- (iv) Investigate any instances of drug or alcohol use in breach of the Code and take suitable action (up to and including dismissal or termination of contract).

WE SHALL NOT:



- (i) Tolerate the use of drugs or alcohol by any members of our teams during working hours;
- (ii) Condone, recommend, or encourage the consumption of alcohol outside of prescribed safe limits.

WHERE TO SEEK ADVICE

- Any queries regarding this Code can be directed to the local management team, including the immediate Supervisor, HR and/or the HSE team.
- Following an accident, serious occurrence or ‘near miss’ on a Calder site, office or project where it is suspected that someone is under the influence of drugs or alcohol, senior Manager or Director of Midland Aerospace should be immediately contacted to discuss the need for alcohol and/or drugs testing.

OUR CODE: ***“We shall act honestly and openly and never engage in tax evasion or assist anyone in tax evasion. We shall never make a fraudulent non-payment or underpayment of tax, or assist anyone in doing so, or fail to disclose our tax liabilities to the authorities.”***

WHAT IS TAX EVASION?

Tax evasion is the illegal practice of the non-payment or underpayment of tax, of failing to pay taxes that are owed, or of dishonest tax reporting. This includes providing false information to, or failing to fully disclose, tax liabilities to the tax authorities. Tax evasion is a criminal offence. It can be committed by an individual (for example, in relation to income tax or VAT) or by a legal entity (for example, in relation to corporation tax). However, tax evasion does not cover tax planning or tax mitigation to legally reduce current or future tax liabilities. It is important to understand the difference between tax evasion and tax planning/tax mitigation.

The Criminal Finances Act 2017 (CFA 2017) includes a corporate offence of failure to prevent the criminal facilitation of tax evasion. This corporate offence can be committed regardless of whether the tax evaded is owed in the UK or in a foreign country. There is only one defence: when the tax evasion facilitation offence was committed, Calder had reasonable prevention procedures in place. Involvement in the criminal facilitation of tax evasion exposes Calder and the individual facilitating the evasion to a criminal offence. It will also damage our reputation and the confidence of customers, suppliers, and business partners. It may also adversely impact on our public sector tenders.

WE SHALL:



- (i) Disclose our tax liabilities to the tax authorities;
- (ii) Understand our tax affairs and the difference between tax evasion and tax planning/mitigation, and ask for help if we need guidance;
- (iii) Report any actual or suspected instances of tax evasion or the criminal facilitation of tax evasion to the Calder Group or any of those referred to under ‘Reporting a Breach’ on page 5;
- (iv) Avoid even the appearance of wrong-doing.

WE SHALL NOT:



- (i) Engage in tax evasion;
- (ii) Assist others in engaging in tax evasion;
- (iii) Engage with others who do not have reasonable prevention procedures in place.

Working Relationships

12 | Equality, Diversity, and Inclusion

OUR CODE: “We believe that everyone should be employed and promoted solely based on their personal merit and contribution. We are committed to eliminating discrimination among our workforce and to treating everyone with fairness and respect.”



WE SHALL:

- (i) Provide equal opportunity and respect for all;
- (ii) Maintain a supportive work environment (see also section 12 ‘Harassment, Bullying and Discrimination’);
- (iii) Comply with all employment laws in respect of diversity and inclusion;
- (iv) Hire on the basis of talent, merit and potential;
- (v) Reward using market rates for our industry, and ensure that we apply these fairly and consistently to all of our people;
- (vi) Ensure that our decisions are made fairly and without discrimination;
- (vii) Accommodate cultural or religious practice where possible.

WHERE TO SEEK ADVICE

Any queries regarding this Code may be addressed to your Human Resources team. You should report any breaches of this Code to those referred to under ‘Reporting a Breach’ on page 9.

13 | Harassment, Bullying and Discrimination

OUR CODE: *“We shall not tolerate any kind of harassment, bullying or discrimination by anyone or against anyone who works for us or with us. We believe that everyone should be provided with a safe and secure environment and behave in a professional and respectful manner towards one another.”*

WHAT IS HARASSMENT AND BULLYING, AND WHAT IS DISCRIMINATION?

Harassment and bullying refer to any action or behavior which an individual or group finds unwelcome, which violates their dignity, or which has a humiliating, intimidating, threatening, violent, hostile, degrading, offensive or discriminatory effect, even if this was not intended by the person responsible for the action or behavior.

We should be particularly sensitive to actions or behavior that may be acceptable in one culture, but not in another. Discrimination refers to the treatment of a person or group based on factors relating to characteristics such as age, disability unrelated to the task in hand, gender re-assignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex or sexual orientation, union membership or political affiliation.

Harassment, bullying and discrimination could include the following:

- Using unwanted nicknames or demeaning comments relating to any of the characteristics mentioned above;
- Unwelcome jokes or comments;
- The use of obscene gestures;
- Excluding an individual on the basis that they have a characteristic referred to above, or are associated or connected with someone with a characteristic referred to above (whether or not such individual does, in fact have such characteristic);
- Asking questions relating to a person's sexual orientation, religion or political affiliation or any of the characteristics above.

WE SHALL



- Speak up about harassment, bullying or discrimination
- Encourage and support those who challenge or report such behavior
- Intervene to stop bullying, harassment or discrimination
- Ensure that there is a supportive working environment for all.

WE SHALL NOT:



- Tolerate any action or behavior that could be viewed as harassment, bullying or discrimination;
- Make inappropriate jokes, try to humiliate a colleague, or spread gossip and rumors that might be, or could be perceived as being, hurtful and disruptive;
- Threaten a colleague with physical or verbal violence.

WHERE TO SEEK ADVICE

Any queries regarding this Code may be addressed to the Human Resources team. Remember, you may be able to resolve matters informally yourself. If an informal approach does not resolve matters, or you feel that the situation is too serious to be dealt with informally, you may make a formal complaint. You may also report any breaches of this Code to those referred to under 'Reporting a Breach' on page 5.

14 | Fair Dealing and Fair Payment

OUR CODE: “We shall act with honesty and integrity and deal fairly with our supply chain, partners, competitors and clients, the people they employ and the wider community. We shall seek to ensure certainty of payment and the appropriate payment of our supply chain.”

Our success is dependent upon the strength of our relationships. Honesty, transparency, professionalism, and integrity are the hallmarks of our behavior.

WE SHALL:



- (i) Treat our supply chain, partners, competitors and clients, the people they employ and the wider community in a professional and courteous manner;
- (ii) Communicate with our supply chain, clients and partners on a clear, regular and truthful basis;
- (iii) Develop and maintain strong, long-lasting relationships;
- (iv) Select our supply chain based on a fair, objective process and on their competency for the job (e.g., price, service, delivery, quality, health and safety record, reliability and technical ability);
- (v) Pay our supply chain in accordance with agreed contract terms.

WHERE TO SEEK ADVICE

If we are unsure as to what is acceptable, we shall seek the advice of the Group to ensure compliance.

15 | Health and Safety

OUR CODE: ***“We shall not compromise the safety of anyone involved in or affected by our activities. Health and safety, and a zero-harm culture are our priority.”***

WHAT IS “ZERO HARM”?

Zero harm means (in relation to all those who work for us or with us, or to any member of the public): no deaths, no injuries, no accidents, and no long-term harm to health. We are committed to eliminating the risk of serious harm from all our activities, and to keeping our people healthy. Senior managers have a responsibility to provide strong leadership on health and safety. However, responsibility for safety lies with each one of us.

WE SHALL:



- (i) Protect the health and safety of everyone involved in, or affected by, our activities;
- (ii) Follow the rules, policies and procedures set out on health and safety;
- (iii) Only undertake work for which we are trained, competent, medically fit and sufficiently alert to carry out;
- (iv) Understand our health and safety roles and responsibilities;
- (v) Challenge and report anything that we believe is or could become unsafe (using our ‘near miss’ reporting system), or reporting to those referred to under ‘Reporting a Breach’ on page 5;
- (vi) Lead by example, demonstrating our commitment to safety and inspiring others to do the same;
- (vii) Familiarise ourselves with the emergency procedures where we work;
- (viii) Recognize our personal responsibility for our own safety and that of others.

WE SHALL NOT:



- (i) Carry out any task which is not safe, or which could adversely impact our health, or the health of others;
- (ii) Prioritise other objectives over health and safety; (iii) Walk past or ignore a potential health and issue or assume that it is someone else’s responsibility.

WHERE TO SEEK ADVICE

Any queries regarding this Code may be addressed to our local management team. You should report any breaches of this Code to those referred to under ‘Reporting a Breach’ on page 9

OUR CODE: “We shall comply with all laws, regulations and rules for the protection of the environment and for the conservation of natural resources. We shall set and exceed high standards of best practice to ensure that we make a positive contribution to the environment.”

WE SHALL



- (i) Prevent pollution and demonstrate a positive impact on the environment in all our activities as well as those of our supply chain;
- (ii) Prioritize the use of materials and services with the lowest environmental impact, and with consideration of non-hazardous, renewable, recyclable and reusable material;
- (iii) Reduce our energy consumption on our sites, in our offices and when we travel;
- (iv) Reduce our water consumption, improve our water efficiency and reduce our waste and polluting emissions;
- (v) Protect wildlife and conserve their natural habitats;
- (vi) Promptly report any environmental incidents (e.g. a spill or release of material to the environment).

WE SHALL NOT



- (i) Breach environmental laws or regulations;
- (ii) Ignore the impact of our activities and projects on the environment.

WHERE TO SEEK ADVICE

Any queries regarding this Code may be addressed to our local management team. You should report any breaches of this Code to those referred to under ‘Reporting a Breach’ on page 9.

17 | Ethical Sourcing and Modern Slavery

OUR CODE: *“We shall conduct our business to the highest possible ethical standards, and influence our suppliers, clients and partners to operate to the same high standards as ours.”*

WHAT IS ETHICAL SOURCING?

Ethical sourcing refers to the making of purchasing decisions as ethically and responsibly as possible within our commercial framework. We must ensure that any products bought by us or used on our sites are not subject to illegal practices in respect of safety, the environment, labour standards or human rights offences.

WHAT IS MODERN SLAVERY?

Modern slavery is the illegal exploitation of people for personal or commercial gain. It covers a wide range of abuse and exploitation including human trafficking, sexual exploitation, domestic servitude, child labour, forced labour, criminal exploitation and organ harvesting. Victims of modern slavery can be any age, gender, nationality and ethnicity. They are tricked or threatened into work and may feel unable to leave or report the crime through fear or intimidation. They may not recognise themselves as a victim.

WE SHALL:



- (i) Ensure an ethical basis to our business practice
- (ii) Conduct business in a manner which fully respects human rights and the dignity and freedom of individuals
- (iii) Take steps to ensure modern slavery is not taking place in our business or our supply chain.

WE SHALL NOT:



- (i) Appoint a supply chain member which is known to trade unethically, or who is known to use child labour, or operate standards of safety, labour and human rights that are not in compliance with local laws
- (ii) Tolerate any conduct that contributes to, or encourages or facilitates, human trafficking, servitude, forced labour or child labour
- (iii) Procure products from illegal sources.

WHERE TO SEEK ADVICE

Any queries regarding this Code may be addressed to our local management team. You should report any breaches of this Code to those referred to under ‘Reporting a Breach’ on page 9.

Company Property, Records and Information Management

18 | Proper Business Records

OUR CODE: *“We shall maintain accurate and complete business records and accounts of all of our transactions and ensure that these honestly and fairly reflect our business. We shall not alter, destroy, conceal or falsify documents, accounts or records.”*

WE SHALL:



- (i) Record all information accurately, honestly and in compliance with the law;
- (ii) Ensure that any figures that we record are accurate and substantiated;
- (iii) Ensure that any information we disclose about the company is properly authorised and complete;
- (iv) Show financial integrity in submitting and approving expense claims;
- (v) Report any concerns about omission or falsification of or misleading information to the Group. See also section 5 ‘Fraud, Deception, Dishonesty and Money Laundering.’

WE SHALL NOT:



- (i) Make a false or misleading entry in a report, record or expense claim or try to influence others to do so;
- (ii) Destroy or alter any information or data that must be kept for legal or litigation reasons or for an investigation.

WHERE TO SEEK ADVICE

If we are unsure about what is acceptable, we shall seek advice from the Group to clarify its meaning and to ensure compliance.

19 | Confidential information

OUR CODE: *“We shall keep confidential information safe and protect it from unauthorised disclosure. Confidential information belonging to customers or to other third parties shall be protected in the same way.”*

WHAT IS CONFIDENTIAL INFORMATION?

Confidential information is any information which is classed as confidential, developed by, or entrusted to the company. This could include financial information, know-how, business or marketing strategies, tender documents, and customer, supplier, or employee information. It may be oral, visual, in writing, or in any other form.

WE SHALL:



- (i) Keep all confidential information safe and only share it internally on a ‘need to know’ basis;
- (ii) Only disclose confidential information to a third party on a confidential basis and with appropriate authorisation to do so;
- (iii) Report any confidential information received in error to the Group Legal team and immediately return it to its rightful owner;
- (iv) Ask for advice if we think that confidential information may have been compromised;
- (v) Ensure that our customers, suppliers and other third parties protect our confidential information by requiring them to sign, where appropriate, our standard form Non-Disclosure Agreement.

WE SHALL NOT:



- (i) Leave confidential information unsecured, or otherwise fail to take care of it;
- (ii) Discuss confidential information in a way that may be overheard in public;
- (iii) Elicit or seek to discover confidential information from another.

WHERE TO SEEK ADVICE

If we are unsure about what is acceptable, we shall seek advice from the Group to clarify its meaning and to ensure compliance.

20 | Data Protection and Privacy

OUR CODE: ***“We shall respect an individual’s right to privacy and treat all personal data as confidential. We shall always comply with data protection and privacy laws.”***

WHAT ARE DATA PROTECTION AND PRIVACY LAWS, AND WHAT IS PERSONAL DATA?

Data protection and privacy laws regulate the collection, storage, disclosure, use and disposal of personal data. Personal data is any information which can identify a living individual, such as their name, address, date of birth, national insurance number or job title.

There are also Special Categories of Personal Data that relate to, for example, race or ethnic origin, political opinions, religious beliefs, physical or mental health conditions (including disabilities), sexual orientation, biometric data, or trade union memberships.

Criminal convictions and offences are also closely controlled by the law. These types of data benefit from special protection under the law because they could lead to discrimination, so particular care is required when dealing with these types of personal data.

WE SHALL:



- (i) Respect personal data and keep it confidential and secure;
- (ii) Ensure that access to personal data is only provided to those who are strictly authorised to access such data;
- (iii) Only collect the personal data that we need, informing the individuals involved of why we need the data, and of the people to whom we may disclose it;
- (iv) Only disclose personal data to those who have a legitimate need to know, or with the consent of those whose information we hold;
- (v) Dispose of personal data securely;
- (vi) Report losses of any personal data to the Group Legal team or to the Privacy Team.

WE SHALL NOT:



- (i) Seek personal data without permission;
- (ii) Use or support databases of “blacklisted” people or supply any information to such databases;
- (iii) Transfer personal data outside its country of origin or give other markets access to it without ensuring that the transfer is permitted under legislation.

WHERE TO SEEK ADVICE

If you are unsure about what is acceptable, please seek advice from the local management team or the Group

21 | Using Company Computer Systems, IT Systems and Telephones

OUR CODE: *“Company computer systems, mobile telephones and tablet devices are for use at work. The company permits reasonable and appropriate personal use for non-work-related purposes.”*

Our company computer systems and the information held on these are valuable business assets. They must be used only for the purpose for which they were intended, and we must not use them in any way which could affect their operation or integrity, or which could bring our business into disrepute. Any information held on these assets should be considered as company property, and therefore as being bound by this Code and by relevant legislation.

Company computer systems include: › Desktops, laptops, tablets, landlines, smart and mobile telephones; › Computer networks (either private or public); › Storage devices such as CDs, memory sticks and hard drives; › Any applications using company data; › Information stored in or transmitted by email, voicemail, facsimile, electronic files, databases and social media platforms and technologies.

Personal use of company computer systems is a privilege, and not a right. Subject to local laws and regulations, the Calder Group may monitor emails and internet access and usage, whether work-related or not, and will analyse mobile telephone bills to ensure appropriate usage, data, texts and costs.



WE SHALL:

- (i) Ensure that, when using company computer systems for business and personal use, these are used in a safe and secure manner;
- (ii) Ensure that all means are taken to protect the device against theft, loss, or damage.



WE SHALL NOT:

- (i) Use company systems, hardware, and software to create, obtain, or distribute illegal or offensive materials;
- (ii) Expect privacy when using company systems for personal or private use unless local laws or legislation permit otherwise.

WHERE TO SEEK ADVICE

If you are unsure about what is acceptable, please seek advice from the local management team or the Group

22 | External Communications

OUR CODE: ***“We shall communicate or disclose information about the company in a timely, accurate and honest way and only with express permission.”***

WHAT ARE EXTERNAL COMMUNICATIONS?

External communications are any external messages from the company (or anyone we authorise) about us, or our business. They include press releases, communications with news media or journalists, promotional materials, or advertisements in oral or written form (including via email and social media).

WE SHALL:



- (i) Ensure it is clear who has approval to issue external communications on behalf of Calder
- (ii) Ensure that all company communications have received prior internal approval from the appropriate Communications Team;
- (iii) Seek approval from both our line manager/ supervisor and the Communications Team before agreeing to any external speaking engagement and seek approval of the content of the presentation;
- (iv) Take care what we say at meetings or at public events, on email, texts and on any social media (including Twitter and Facebook) which could bring the company into disrepute or act against the company's interests;
- (v) Report all media enquires immediately to the Communications Team who will advise on the appropriate course of action.

WHERE TO SEEK ADVICE

If we are unsure about what is acceptable, we shall seek advice from the Group.

WE SHALL NOT:



- (i) Respond to the media, regulators, government agencies or any other external enquiries without express permission;
- (ii) Express our personal views in a way that might lead them to be interpreted as the views of the company;
- (iii) Say or write statements in emails, texts or social media which may damage the company's relationship with its clients, customers or any third parties or which we would not want read in the newspapers.

23 | Use of Other Company Assets

OUR CODE: ***“We shall ensure that the company’s assets are used solely for the benefit of the company and will not be used for personal or third-party use without written permission.”***

WHAT DO WE MEAN BY THE COMPANY’S ASSETS?

The company’s assets include its brand, inventory, equipment, cars, vans, supply contracts for products or services, procurement terms with suppliers and its financial assets including insurance.

WE SHALL



- (i) Strictly control the use of the company’s assets
- (ii) Treat every employee in the same way in this regard, regardless of seniority
- (iii) Ensure complete transparency in the use of company assets
- (iv) Permit the use of company cars for personal use where this is part of an employee’s terms and conditions of employment
- (v) Permit the use of computer systems, mobile telephones, and tablet devices for personal use where this is reasonable and appropriate
- (vi) Treat as potential gross misconduct the use of other company assets without the written permission of a Company Director who has no conflict of interest.

WE SHALL NOT



- (i) Authorise the use of company assets for third-party or personal use, except in extremely limited cases.

WHERE TO SEEK ADVICE

All use of a company asset needs the written permission of a Company Director.

